

Subject:

Vehicle Central Programs (VCP) Motor Vehicle Newsletter for August



## MOTOR VEHICLE NEWSLETTER Iowa DOT Central Programs Bureau August 2024

### Fraudulent Titles from North Carolina

The NC DMV License & Theft Bureau has learned that someone is distributing fraudulent NC titles. The titles have the same control number on the bottom right-hand corner: **109681548**. If you receive a title with this control number, do **not** process the title and contact Daniel Elmore of NC Division of Motor Vehicle immediately.

Daniel Elmore of NC Division of Motor Vehicles

[delmore@ncdot.gov](mailto:delmore@ncdot.gov)

919-615-8394 Office

252-395-1956 Cell

### Vermont (VT) Registration Fraud

There has been an uptick in Vermont registrations coming into the state. These are not vehicles that were legally purchased from Vermont residents who can provide us with a bill of sale from the current Vermont resident along with a current registration from the resident. These are Vermont registrations applied for and obtained by the Iowa resident.

The proper procedure is to turn these away and have them apply/start the bonded title process.

### **New Decedent Transfer Web Resource**

A new resource has been added to the DOT website to assist customers with transfer of vehicle after death. The below links to the information will help the customers know what to bring when they come to the county to complete the transaction. You may direct customers to the website when they are unsure of what they will need or print the information for them. This information will soon be available on Google search as well. Take a moment to look at the new website information.

Landing page at <https://iowadot.gov/mvd/vehicleregistration/>

Titling section on the registering a vehicle page at <https://iowadot.gov/mvd/vehicleregistration/Registering-a-vehicle>.

### **Toners for VRT Printers**

Marco has changed their toner offerings to just the high-yield toners. Going forward, you should expect to receive Lexmark toners with product number 58D1U00, which yields 55,000 prints. If you receive Lexmark toners with product number 58D1000, which yields 7,500 prints, they can still be used in the printer. Using a toner with increased capacity means that you will not receive toners as frequently as you did with the lower-yield toners. The menu on the printer screen is helpful to monitor your toner supply, imaging unit use, and maintenance kit use.

- Toners – automatically ordered and shipped based on printer reporting
- Imaging Unit – ordered by DOT
- Maintenance Kit – installation by Marco technician

### **Plate Boxes**

IPI added additional straps on the plate boxes. Some of the

groupings of boxes have been separated during shipment and we need to ensure that no plates go missing. If you find the 2 ends of the strap where it connects, you can pull each side in the opposite direction and the strap should be released from the box.

### **Discretionary Edits (DE) Reminder**

Please make sure to contact 515-237-3156 with any DE questions or approval.

### **Personalized Plate Reminder**

Personalized plate customers that want to change their plate design and businesses that want personal plates need to come through Vehicle Customer Services ([dot.plates@iowadot.us](mailto:dot.plates@iowadot.us)).

Iowa Department of Transportation