

# Supplies, Inventory, and Support Resources

MVD Systems and Administration Bureau

Rhonda Fowler, License Plates, Titles, and Registration Administration

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<p><b>ARTS</b></p>	<p>Order Supplies – Plates, Titles, Registration Decals</p> <p>Manage Inventory – Plates, Titles, Registration Decals (decals can also be inventoried by the County)</p>
<p><b>PRINTERS</b></p>	<p>Supplies Toners are on auto order with Marco, Rhonda Imaging units and maintenance kits are ordered through Rhonda</p> <p>Inventory – Kept by County</p>
<p><b>MVD SUPPLY ORDERING SYSTEM</b></p>	<p>PWD Placards and PWD Stickers Farm Stickers <a href="https://iowadot.iaprisoinind.com/motorvehiclediv.aspx">https://iowadot.iaprisoinind.com/motorvehiclediv.aspx</a> Password:DOT Set up user account and password Orders placed with and filled by IPI Website Issues: <a href="mailto:Ann.Baughman@iowa.gov">Ann.Baughman@iowa.gov</a></p>
<p><b>PRINTER PROBLEMS</b></p>	<p>Hardware and Connectivity Issues – Marco Customer Service 1-800-847-3098</p> <p>Software-related Issues – Iowa DOT Helpdesk 1-515-239-1075 <a href="mailto:DOT.helpdesk@iowadot.us">DOT.helpdesk@iowadot.us</a></p>
<p><b>INVENTORY PROBLEMS (RHONDA)</b></p>	<p>Entering supplies into inventory in ARTS Plate orders (needed for inventory) Supply order status Farm stickers Damaged plates Inventory adjustments</p>
<p><b>OTHER</b></p>	<p><a href="mailto:dot.plates@iowadot.us">dot.plates@iowadot.us</a> <a href="mailto:vscusto@iowadot.us">vscusto@iowadot.us</a> <a href="mailto:county.vehicle@iowadot.us">county.vehicle@iowadot.us</a></p> <p>Plate transactions ARTS transactions Vehicle processes Replacement plate orders Customer support 10-year replacement cycle problems</p>